

Updates

Engagement Plan

The Scottish Housing Regulator has updated our Engagement Plan. You can view it on our website.

Transfer of Engagements

We wrote to you in November to advise you that the Management Committee selected Sanctuary Scotland as the preferred partner.

We are in early discussions with Sanctuary Scotland and will be in touch again in the new year to provide an update.

Bulk Uplifts Our contractor Clyde Valley will uplift bulk items during the festive period on the **mornings of 24 December and 31 December**. Please note that items should only be placed in the pick up areas the evening before.



Health & Safety

Close Fire Safety

Please do not store items within closes. Rubbish bags should be placed in the bins provided.

Ring Doorbells

During our inspections we have noted a number of ring doorbells have been fitted. We have been made aware of issues with Ring Video Doorbell (2nd Generation only) where the wrong screws can cause overheating. Amazon have recalled this particular model. Always use the fittings supplied and follow the manufacturers instructions.

Firescotland.gov.uk Free home fire safety visits can be organised by calling 0800 0731 999



9 Blochairn Place - Weekly Fire Alarm Test - Residents of 9 Blochairn Place are asked to note that due to the festive break, the the alarm testing which normally takes place on a Thursday between 2pm and 3pm will take place on the following dates.

Wednesday 24 December between 10am and 11am

Wednesday 31 December between 10am and 11am

Additional Resources

Royston Community Pantry

This is a membership-based shop that provides good food at a subsidised rate. The pantry stocks fresh, nutritional food including fruit and vegetables, store cupboard staples like pasta, rice and tinned goods as well as freshly made snacks and meals, cooked by volunteers in the community.



Anyone can become a member for a small annual fee (£1-£10). As a member you can then do a weekly shop for £3.50. You can find out more by visiting their website - www.ngcfi.org.uk/royston-food-hub/royston-community-pantry/ or email: roystonfoodhub@ngcfi.org.uk

Welfare Benefits and Debt Advice

We know that this time of year can be challenging and we want to remind you of the services the GEMAP team provides to our residents. To book an appointment with Maureen or Taylor please contact the office. The following confidential advice is available:

- providing benefit checks
- assistance with benefits claims and appeals
- applying for grant assistance
- communicating with your creditors on your behalf
- supporting you with budgeting advice
- advising you with debt options specific to you



Royston Community Energy Project

Help is available for Royston residents with their home energy and fuel needs. You may be entitled to accessing grants or vouchers, support with fuel debt or general advice. Call 07968 397214

Your Home

Advice on Damp and Mould



What to Report

If you experience any of the following please get in touch with us:

- Persistent damp smells
- Peeling paint or wallpaper
- Black mould forming on walls, ceilings, or window frames
- Leaks from plumbing, roof, or gutters
- Faulty extractor fans or heating systems

Following this advice can help protect your home, your belongings, and your health.



Membership

We are keen for our tenants and residents to become Members. It is only £1 to become a Shareholder and means you can come along to the Annual General Meeting and hear first hand about what is happening at Blochairn. Being a member also means that you can also apply to join the management committee to have your say and help shape the future of Blochairn.

Residents Group

In June we held our first meeting of the Residents Panel. These usually take place on a monthly basis in the office on a Wednesday afternoon. The group has reviewed policies, carried out an estate walkabout reviewing the performance of the grounds maintenance contractor and will be discussing the potential transfer of engagements. If you are interested in joining the Group please contact Angela.

Useful Information

Office Opening Hours

Monday - Wednesday
9am- 1pm; 1.45pm-5pm
Thursday
9am-1pm (then closed for staff training) reopen 4pm-5pm
Friday
9am - 1pm, 1.30pm - 3.30pm

Staff Team

Angela Wood - Operations Manager
Tracy McLaughlin - Housing Services Officer
George Andrews - Maintenance Officer
Lorna Leishman - Finance Officer
Andy McDonald - Admin Officer
Wendy McCracken - Interim Director



Blochairn Bulletin

Season's Greetings
Wishing everyone a wonderful festive season
and best wishes for 2026

Service over the Christmas Period

Please note that the office will close at 1.00pm on Wednesday 24 December 2025 and re-open 9.00am on Tuesday 06 January 2025

Should you have an emergency repair whilst our office is closed, please contact our emergency service. These include no heating/hot water, plumbing and electrical issues or broken windows. The contact numbers are below.



Emergency Contact Numbers

Heating or hot water faults
James Frew - 01294 468 113

All other emergency repairs
City Building - 0800 595 595